



Service and Maintenance from a company you can trust

Our Team of highly skilled engineers are available to our maintained customers 24 hours a day, 365 days a Year.

Our engineers are backed up by an inhouse team of service coordinators and all managed by a Service Manager. Calls are logged on our CASH database and the nearest vehicle to your premises or home is allocated the call. Engineers complete service reports on Tablet PCs and details of the call is automatically sent to you for an efficient service.

Our engineers are multi skilled in all disciplines. One engineer one visit, saving time and money over having to deal with different companies or different engineers.

Our Maintenance and Service Packages

	<p>App Only (Smart phone/tablet access)</p> <p>For intruder alarm systems this is the starting point of what we offer. Our cloud based Smart phone/tablet subscription includes user remote alarm notifications, set/unset, event logs. Engineer remote servicing scheduled automated health checks, diagnostics, technical advice, and firmware updates. This service is very popular with our customers as they have control of their systems remotely. * Not available on some systems</p>
	<p>Type 3 Bronze (Basic Maintenance)</p> <p>We will carry out the required scheduled Routine Maintenance visits (Annual, Six monthly, Quarterly, dependent on system type) in accordance with the relevant standards for the system. We also provide access to our 24hr Helpline/emergency service and as a maintained customer you will receive priority 4 Hour response and discounted call out and labour rates. (Does not include App subscription which is a separate purchase)</p>
	<p>Type 2 Silver (parts Chargeable) Not usually available for domestic property</p> <p>All the benefits of Type 3 above but includes the cost of call outs to corrective maintenance visits (subject to our terms and conditions) you will only pay for parts. (Does not include App subscription which is a separate purchase)</p>
	<p>Type 1 Gold (Comprehensive) Normal Domestic contract Best Buy ✓</p> <p>This is our premium level of support, all the benefits of type 2 above plus includes parts. You should not need to pay for call outs labour or parts during the period of cover (Subject to our terms and conditions) Comprehensive maintenance gives you the peace of mind that you pay one annual fee, and your system will be covered for breakdown. (Does not include App subscription which is a separate purchase)</p>

Contact us today for a no obligation quote for your service needs
0845 257 0090 OR admin@justicesecurity.co.uk